

Patient Name: \_\_\_\_\_

DOB: \_\_\_\_\_

### Welcome to Innovative Family Care

In order to be able to view and download your health information, we have provided a Patient Portal.

We will also send appointment reminders to you through this feature (you will receive an email telling you to go to the portal to view the message).

To access, go to our website- [www.innovativefamilycare.com](http://www.innovativefamilycare.com)

Select Patient Portal from the Home Page. Click the link that says Innovative Family Care Patient Portal.

Enter your user name (this will always stay the same): \_\_\_\_\_

(Will be all lower case letters no spaces)

This is your temporary password: **Password2#** (make sure the P is capital and no spaces)

You will be asked to change your password when you enter for the first time. The password must be at least 8 characters and contain a capital letter, lowercase letter, a number and a symbol.

You will be able to see your lab and x-ray results, visit summaries, and communicate with the providers. When you send messages, please allow up to 48 hours for a response. When your response arrives, you will be notified by email to check your messages in the portal.

If you need to reset your password, select the click here link beside "If you are a patient and have lost your password." It will ask for your username and then ask the question that you gave us below for the password reset. Below is your question and answer, this will be entered in lowercase letters.

Question: \_\_\_\_\_

Answer: \_\_\_\_\_

The system will email your password to the email address we have on file.

Note: by using the Patient Portal, you are authorizing your provider to communicate with you through email. You must have email to sign up.

Please list the email address you would like for us to use: \_\_\_\_\_